

1. Introduction

- Dream Royale is operated by Leaning Tech Limited., a company registered under No.15481384 at 85 Great Portland Street London England W1W 7LT. It operates under the license no. 1668/JAZ, issued by Curacao eGaming, and is regulated by the Government of Curacao.
- These Terms of Service, along with any additional rules and policies such as our "Privacy Policy," form the complete and binding agreement between you and Dream Royale.
- Please read these terms carefully as they govern your use of Dream Royale's services and website.

2. Definitions

- "Terms" means the Terms of Service.
- "Website" refers to Dream Royale's website at www.dreamroyale.com.
- "Services" encompasses all the services offered on the Dream Royale website.
- "We" or "Casino" refers to Dream Royale.
- "You" or "Player" refers to any individual using the services provided by Dream Royale.
- "Games" denotes the casino games available on the Dream Royale website.
- "Software" includes any software provided by Dream Royale for playing casino games, whether downloadable or web-based.

3. Acceptance of Terms of Service

- You must understand, agree to, and comply with all the rules and regulations outlined in these Terms.
- In the event the Terms and Conditions are updated, existing users may choose to discontinue using the products and services before the said update shall become effective, which is a minimum of two weeks after it has been announced.
- It is your responsibility to regularly review these Terms for any updates.
- All content on the Website, including images, videos, audio, and text, are owned by Dream Royale. Reproduction or distribution of any part of the Website or Software is strictly prohibited.
- These Terms represent the entire agreement between you and Dream Royale, overriding any previous agreements or understandings. No Dream Royale staff or representatives can alter these Terms verbally. By using our website, opening an account, or engaging in any casino activities, you agree to these Terms as updated from time to time.
- By accessing and using Dream Royale's services, you agree to the following regarding communication:
 - Communication Channels:** You consent to receive promotional and transactional messages via SMS, Email, WhatsApp, Facebook, Instagram, Telegram, or other communication methods.
 - Consent:** By participating in Dream Royale's activities, you agree to receive communications about promotions, account details, and other updates.
 - Opt-Out Option:** You can opt-out of receiving these messages at any time. Instructions for opting out are provided in each communication or by contacting customer support.
 - Responsibility:** You are responsible for keeping your contact information up to date.
 - Frequency and Content:** The frequency and content of messages may vary, and while we strive to tailor communications to your preferences, we cannot guarantee the availability of specific promotions or the receipt of all messages due to technical constraints or other factors.

4. Eligibility to Use Dream Royale Services

- To participate in Dream Royale's casino games:**
 - You must be at least 21 years old.
 - The laws of your country must permit online casino gaming. It is your responsibility to ensure compliance with local laws.
 - Players from the following countries are prohibited from playing for real money: Afghanistan, Albania, Armenia, Australia, Belarus, Bosnia and Herzegovina, Bulgaria, Costa Rica, Estonia, France, French Guiana, Guadeloupe, Iran, Iraq, Israel, Kosovo, Montenegro, North Macedonia, Martinique, Mayotte, Reunion, Moldova, Myanmar, Netherlands, Netherlands Antilles, Pakistan, Romania, Serbia, Slovakia, United Kingdom, and Zimbabwe.
 - You must provide accurate and complete account information.
 - You cannot be an employee, consultant, or otherwise affiliated with Dream Royale, or any family members of such individuals.
 - You must comply with all Dream Royale rules.
 - You cannot play on behalf of someone who is prohibited from playing at Dream Royale.
- Dream Royale reserves the right to restrict access to its services for any reason deemed necessary.

5. User Account

1. Opening a User Account

- To play games and place bets on the Website, you must register and open a User Account.
- You are allowed only one account. Having multiple accounts may result in the voiding of all winnings, bonuses, and the closure of all accounts.
- During registration, you will choose a Username and Password, which you must keep confidential. You are responsible for all activities under your account.
- Providing false information will void your agreement with Dream Royale, and you will be liable for any damages incurred.
- We may request proof of identity, address, and other documents for verification during withdrawals. Failure to provide these within 4 weeks may result in the cancellation of your withdrawal and account closure.

2. Closing your User Account

- You may close your account at any time by emailing support@dreamroyale.com with your account details and request.
- Any remaining balance after account closure will be refunded, subject to deductions and a minimum refund amount of \$50.
- The method of refund is at our discretion.

3. User Account General Rules

- Your account is for personal use only. Commercial use is prohibited.
- You must not allow others, especially minors, to use your account.
- Dream Royale is not liable for any unauthorized use of your account.
- Dream Royale reserves the right to close or lock your account at any time without notice or explanation.
- We reserve the right to publicize any cheating or fraudulent activity, including the identity of those involved.
- Dream Royale employs anti-fraud measures and reserves the right to report any fraudulent activities to the relevant authorities.

6. Deposits and Withdrawals

1. Depositing to your User Account

- Funds used for gaming must be legally obtained.
- Using someone else's credit card for deposits is prohibited.
- Once a bet is placed, it cannot be reversed or refunded.
- Dream Royale reserves the right to limit or refuse bets at any time. In case of disputes regarding wagers or winnings, our decision is final.
- Cryptocurrency deposit limits do not apply. If you need a break from gambling, contact us for assistance.
- The maximum additional bonus for a deposit is capped at \$1000, with a wagering requirement of 1x.
- The maximum bonus for the first three deposits is capped at \$1000 per transaction.
- Additional bonuses apply only to clean (bonus-free) deposits.

2. Withdrawing from your User Account

- Withdrawals must be made to the account from which the deposit was made, except in cases where credit card deposits require an alternative withdrawal method.
- If you withdraw without wagering at least 1x the deposit amount, a transaction fee of up to 10% may apply.
- Withdrawals are limited to \$2,000 per week, based on your VIP status.
- Only one instant withdrawal per day is allowed for certain payment methods.
- You must wager your deposit at least 1x before requesting a withdrawal from a bonus-free deposit.
- Progressive jackpots will be paid out within a reasonable period, not exceeding 2 years.
- Withdrawals from cashback or free promotions are not eligible for new cashback until covered by lost deposits.
- A verification deposit is required for withdrawals from non-deposit bonuses if there is no prior deposit.
- Transactions below 0.0001 BTC are non-recoverable and will not be processed. Always ensure a minimum deposit equivalent to \$10 in Bitcoin.

7. Bonuses and Promotions

1. General Bonus and Promotion Rules

- Specific bonus and promotion rules override general rules.
- Only one promotion can be applied to any one Player at a time, unless otherwise stated.
- Promotions are limited to one per Player, family, address, credit card, computer, or shared computer environments.
- Promotions cannot be combined unless specified.
- Deposit bonuses are for wagering purposes only and cannot be withdrawn.
- Bonus money from deposits does not count towards deposits.
- Reversed cash-ins do not count as deposits for bonuses.
- Your balance must be below \$1 before claiming any new coupon.
- You must play through your current deposit, bonus, or free promotion before making a new deposit or claiming a new bonus.
- You cannot use your previous balance to meet wagering requirements.
- Withdrawals less than the bonus amount are not permitted.
- Upon withdrawal, an amount equal to the deposit bonus will be deducted from your balance.
- Bonuses cannot be wagered on certain games unless specified.
- Dream Royale reserves the right to limit bonuses for Players classified as "bonus hunters" or "bonus abusers."
- We may review transaction records and revoke bonuses for fraudulent or abusive behavior.
- Players are prohibited from engaging in activities that exploit bonuses unfairly.
- Only Players from specific countries can redeem and withdraw from Welcome Bonuses or Match Bonuses.
- Tournaments, Progressive Games, 777 slots, or Live Dealer games cannot be played with bonuses unless specified.
- Dream Royale's decisions in disputes are final.
- Bonus terms apply until a new deposit or bonus is processed.
- Minimum deposit amounts are in USD. Check the cashier for equivalent amounts in your currency before depositing.
- Only one free promotion may be redeemed between bonus-free deposits.
- No consecutive payouts are allowed from free promotions without a deposit in between.
- We reserve the right to decline bonuses to Players who receive disproportionate bonuses relative to their deposits.
- Coupon codes must be used before their expiration date, typically 7 days from redemption.
- By engaging with Dream Royale's services, you agree to adhere to these Terms and Conditions.

8. Game Rules

1. Fairness and Compliance:

- The Dream Royale Casino game server has been thoroughly audited by a certified third-party accounting firm. The audit confirmed that the game server provides fair odds and complies with all applicable laws and regulations.

2. Game Modifications:

- Dream Royale Casino reserves the right to modify, amend, or withdraw any game from the Casino at any time. This includes changes to prices, features, specifications, capabilities, functions, or other characteristics of the services and/or games.

3. Acceptance of Game Outcomes:

- You agree to accept all game results as they are received in your client application from Dream Royale Casino's game server. By participating, you acknowledge and accept that the outcomes of the games are determined by the Casino's random number generator software.

4. Pending Games Limitation:

- Dream Royale Casino has the right to limit pending games (games that have been exited without a required action from you) to one pending game per player.

5. Termination of Pending Games:

- Dream Royale Casino may terminate any pending games after 30 days of inactivity.

9. Complaints

1. Contacting Support:

- If you have any complaints, please reach out to our support team, available 24/7 via:
 - Email:** complaints@gaminglicences.com
 - Live chat on our website.

2. Resolution Efforts:

- Dream Royale Casino will make every effort to resolve all complaints promptly. If you are not satisfied with the resolution provided, you can escalate your complaint to Curacao eGaming through:
 - Email:** support@dreamroyale.com
 - Live chat on our website.

10. Limitations of Liability

1. Technical Malfunctions:

- Dream Royale Casino is not responsible for any hardware or network malfunctions, whether they are related to your equipment or the Casino's systems, telephone lines, or internet connections.

2. Gaming Errors:

- If there is an error in the gaming computer hardware, the game server, or in the implementation of game rules or the random number generator, Dream Royale Casino will not be liable for any resulting winnings. Any winnings resulting from such errors will be forfeited. The Casino's decision in such disputes will be final and binding.

3. Indemnification:

- You agree to indemnify and hold harmless Dream Royale Casino, its software provider, and their respective affiliates, officers, and directors from any claims, liabilities, costs, expenses, or damages arising from your use of the website, games, or receipt of winnings.